

Privacy Policy - Solid Arms Security Services

Solid Arms is committed to protecting the privacy and confidentiality of our clients, employees, and any other individuals interacting with our services. This privacy policy outlines how we collect, use, store, and protect your personal data in compliance with relevant data protection laws.

1. Information We Collect

We collect personal information that is necessary for the provision of security services. This may include, but is not limited to:

- Name and contact information (email, phone number, address)
- Business details related to the security contract
- Information related to the premises being secured
- Employee or personnel details for security clearance (if applicable)
- Billing and payment information

2. Use of Personal Information

We use the personal information we collect to:

- Provide security services as outlined in our contracts
- Communicate with clients regarding service updates and support
- Process payments and manage invoices
- Ensure the safety and security of the premises under contract
- Comply with legal obligations or respond to lawful requests

3. Data Storage and Security

We take appropriate measures to safeguard personal data from unauthorized access, alteration, or disclosure. This includes the use of encryption, secure servers, and restricted access to sensitive information. Personal data is stored only for as long as necessary to fulfill the purpose for which it was collected.

4. Disclosure of Information

Solid Arms does not sell, trade, or rent personal information to third parties. We may share information with:

- Law enforcement or regulatory authorities, when required by law

- Contractors or third-party service providers who assist in delivering our services (under strict confidentiality agreements)

- Legal representatives in the case of legal proceedings or disputes

5. Client Rights

Clients have the right to:

- Access their personal data and request corrections or updates

- Request the deletion of their personal data, where applicable

- Withdraw consent for the use of personal data at any time (subject to legal obligations)

- Lodge a complaint with a data protection authority if they believe their rights are being infringed

6. Data Retention

We retain personal data only for as long as necessary to meet contractual, legal, or operational requirements. Once data is no longer required, it will be securely deleted or anonymized.

7. Cookies and Website Usage

If Solid Arms operates a website, we may use cookies or similar tracking technologies to enhance the user experience. Visitors can opt out of cookies at any time, although this may limit the functionality of the website.

8. Changes to This Policy

Solid Arms reserves the right to update or modify this privacy policy at any time. Any changes will be communicated to clients or posted on our website where applicable.

9. Contact Information

For any questions or concerns regarding our privacy policy or to request access to your personal data, please contact us at:

Email: Info@solidarms.co

Phone: +91 9968299399

Address: Shop no. 1,2 Sangamnere

Complex, Near Water Tank, Jail

Road,

Nashik Road - 422101