

# Terms and Conditions - Solid Arms Security Services

## 1. Service Agreement

Solid Arms agrees to provide security services as outlined in the signed contract. The scope of services includes, but is not limited to, government security, industrial security, door supervision, close protection, retail security, hotel security, construction security, and event security.

## 2. Payment Terms

Payment for security services is due as per the schedule outlined in the service agreement. Any delay in payment may result in the suspension or termination of services. Payments must be made in full within [specified time] days of the invoice date.

## 3. Service Hours and Availability

Solid Arms will provide security services during the hours agreed upon in the service contract. Any request for additional hours or services outside the scope of the contract will be subject to availability and additional charges.

## 4. Liability Limitations

Solid Arms will not be held liable for any damages, losses, or thefts occurring on the premises unless directly resulting from the negligence of our security personnel. The client is responsible for ensuring that all valuable items are properly secured.

## 5. Cancellations and Modifications

Both parties must provide at least [specified notice period] days' notice for any cancellation or modification of the service agreement. In case of cancellation without notice, the client may be subject to a cancellation fee.

## 6. Client Responsibilities

The client must ensure the security personnel are provided with all necessary access to the premises and any required instructions. Solid Arms personnel will act within the boundaries of the law and company policies.

## 7. Health and Safety

Solid Arms adheres to strict health and safety regulations. Clients are responsible for ensuring that the site complies with all local health and safety regulations to ensure a safe working environment for security staff.

#### 8. Confidentiality

Both parties agree to keep any sensitive information obtained during the service confidential. Solid Arms personnel are required to sign confidentiality agreements and will not disclose any information without client consent.

#### 9. Termination of Services

Either party can terminate the contract with due notice as outlined in the agreement. Any breach of terms or failure to comply with contractual obligations may result in immediate termination.

#### 10. Force Majeure

Solid Arms is not responsible for any failure to perform services due to unforeseen circumstances beyond our control, including natural disasters, strikes, or other emergency situations.

#### 11. Governing Law

These terms and conditions are governed by the laws of [applicable jurisdiction]. Any disputes arising from this agreement will be resolved in accordance with these laws.